

## Quality Policy

---

PDMS' management has established a Quality Management System (QMS), operated throughout PDMS Ltd and PDMS (UK) Ltd, that conforms to the requirements of ISO 9001 and is committed to applying its 'good practice' requirements. It complements our existing ISO 27001 and ISO 14001 certifications and provides a framework for establishing and reviewing quality objectives.

The QMS supports the strategic aims of the business, and operates in all company locations in the UK and the Isle of Man across the following functions; sales, marketing, project management, development, training, design, support, infrastructure, finance and administration.

This policy represents PDMS' central philosophy on how to design and manage the business in the mutual interests of customers, investors, suppliers, partners, employees and our wider community. It is a statement of conviction regarding our business principles and the desire for the business to prosper for the benefit of all interested parties.

PDMS is committed to maintaining, measuring and continually improving the QMS and the business.

PDMS ensures that its processes and controls are designed to be simple and effective to consistently generate successful outcomes thereby achieving customers' changing requirements and expectations, and ensuring we conform to all applicable legislation. The processes and controls provide a foundation for mutual benefit through innovation and excellence as well as allowing us to continuously challenge ourselves to improve effectiveness and efficiency.

PDMS promotes an open, professional and caring culture, and clearly communicates its business objectives so that all employees understand their own roles, responsibilities, involvement and importance in their fulfilment. This approach enables PDMS to identify and develop the experience, skills and talents of all employees to the benefit of all parties.

PDMS strives to work closely with suppliers to ensure good working relationships by meeting commitments to them and expecting the same in return.

This policy has been communicated to all employees to promote understanding, participation and commitment. It is subject to annual review and is amended as necessary to ensure it remains appropriate.

### PDMS Ltd

**Signed:** 

**Name:** Chris Gledhill

**Date:** 30<sup>th</sup> June 2019

**Position:** Managing Director